| | UBER | LYFT | BOLT | FREE NOW |
|--|----------|----------|----------|----------|
| PoP | | | | |
| Automatic determination of the user's location with the ability to edit it | ~ | | | |
| PoD | × | ✓ | × | × |
| From and To fields on the same screen | ^ | · | | |
| PoD Error message if the "From" and "To" fields are not filled in correctly | × | ~ | × | × |
| PoP | | | | |
| Ability to save addresses | ~ | | | |
| PoP | ✓ | ✓ | ✓ | ✓ |
| Ability to add multiple addresses | * | * | · · | |
| PoD Possibility to adjust the amount of the trip | × | ✓ | × | × |
| PoD | | | | |
| There are tips for users if the demand for a taxi is high now and it will have to wait a long time | × | ~ | × | × |
| PoP | ✓ | ✓ | ✓ | ✓ |
| Choice of payment option - cash or card | | | | |
| PoD Discounts, bonuses, cashback | × | ~ | ✓ | ✓ |
| | | | | |
| PoP Choice of car class | ~ | ✓ | ✓ | ✓ |
| PoP | | | | |
| Order a taxi for a certain time | ~ | ~ | × | × |
| PoD | | | | |
| Possibility to add and save entrance number | × | ~ | × | × |
| PoD | | | | |
| Additional options - | | | | |
| baby seat, animal transportation, | × | ~ | × • | × |
| • transportation of 6-8 passengers, | × | • • | * | * |
| • air conditioner, | × | ✓ | × | × |
| • empty trunk, | × | ~ | × | × |
| • driver, etc. | × | ~ | × | × |
| PoD | | | | |
| Ability to add a driver to the black list | × | ~ | × | × |
| PoP | ✓ | ✓ | × | × |
| Driver rating | · · | · · | | |
| PoP | ✓ | ✓ | ✓ | ✓ |
| Possibility to cancel the order | | | | |
| PoP | ✓ | ✓ | ~ | ✓ |
| Travel history | | | | |
| Adding a corporate or family account | ✓ | × | ~ | ~ |
| | | | | |
| PoD Possibility of direct contact with the support service | × | ✓ | × | × |
| | | | | |
| Ability to report a security issue | ✓ | × | × | × |
| PoP | | | | |
| PoP Possibility to report about forgotten things | ~ | ✓ | ✓ | ✓ |
| | | | | |
| Option "Fast" - the ability to quickly order a taxi, quick search, the fastest route, taking into account traffic jams, the ability to specify the desired time to enter point B | × | × | × | × |
| PoD | | | | |
| Option "Taxi for people with disabilities" - empty trunk, driver assistance | × | × | × | × |
| "Share trip" option - you can share a trip with a friend, he will have access to data about the | × | × | × | × |
| driver, car and user location | | | | |
| In the user profile, optionally display wishes - "I love silent drivers" "Strongly against | × | × | × | × |
| In the user profile, optionally display wishes - "I love silent drivers", "Strongly against smoking", etc. | | | | |
| | | | | |